The second DV Advocates Toolbox was held July 14-16 in San Jose, CA. Four advocates from Womenspace (Nora Reynolds, Mary Teninty, Indra Salazar & Barbara Longo) attended the meeting with representatives from each of the other five demonstration sites (Grafton County NH, El Paso County CO, St. Louis County MO, San Francisco CA, and Santa Clara County CA).

The purpose of the gathering was to articulate the issues that DV advocates encounter when working in collaboration with child protective services. The advocates discussed the challenges they face in their work with CPS, and the obstacles created by power imbalances that exist within the collaboration. Specific practice issues were also discussed, including the following:

- mandated services for battered women,
- confidentiality & information sharing issues,
- strategies for promoting equity & addressing power imbalances among agencies in a collaborative project,
- the roles of DV advocates in the Greenbook process (and how these roles differ from site to site),
- the interconnections between domestic violence, substance abuse, trauma, poverty, oppression and parenting,
- the importance of cultural context & community based responses to help families involved with our agencies.

(Continued on page 7)
What We Did This Summer
by Diana & Jennifer

FLORIDA!
In late June, we went to visit with our Greenbook peers at a Project Director’s meeting in sunny Jacksonville, Florida.

We got revitalized and rejuvenated while learning more about collaboration, leadership, and this evolving national initiative.

It may not have been a real vacation, but the sunsets made you forget!

Required Summer Reading
We finally got a handle on the piles of excellent resources sent to us by Greenbook TA.

Here were some of our required selections:


Quality Time with Friends
We shared lunches, laughter, and some serious vision setting time with the FVRI Executive Committee and welcomed new member, Lois Day (DHS SDA Asst. Director and acting Child Welfare Manager) to the group.

Diana shared several afternoons with Child Welfare Program staff and DV experts, crafting a plan for the implementation of the new DV Practice Guidelines.

Jennifer got to hang out with Womenspace advocates while they prepared for and debriefed after their mobilizing Toolbox (see front page article.)

Summer Term
We attended class this summer by taking advantage of another excellent audio conference series by Praxis.

In August, Praxis provided five sessions on Improving Advocacy Skills including:
• Working with unfamiliar communities
• Working with women whose batterers are in law enforcement
• Improving advocacy and outreach to women with disabilities

We’re looking forward to September’s series, “Advocacy & Child Protection Collaborations: Keeping Children and Battered Women Visible” (see insert).
Q. Where can clients and case workers in Child Welfare get support and consultation on domestic violence issues?

A. Clients and staff of the Department of Human Services Child Welfare Program (DHS/CWP) can gain access to support and consultation on domestic violence issues through Maria Schaad, the Domestic Violence Specialist.

Maria rotates through the DHS office sites on a weekly basis and is available to CW workers to discuss clients who have domestic violence issues. She is an employee of Womenspace and has many years of experience working with children, adults, and families, with expertise in the field of domestic violence services.

Maria is available as a resource to both CWP staff and clients. She is able to accompany the CWP worker to client interviews, assess clients level of safety, and attend Family Support Team meetings, Family Unity meetings, and Citizen Review Board hearings at the request of client or CWP staff. A contractual agreement with Womenspace makes it possible for workers to share information with Maria.

The Domestic Violence Specialist can provide home visits to clients when appropriate or necessary. She provides the client with information regarding the dynamics and effects of domestic violence, and can help assist them in obtaining a Restraining Order. She helps the client and their children develop a safety plan if necessary, and reviews it regularly. She is able to help clients understand the child welfare system and help them establish better communication with the case worker. The DV Specialist is also available as a support person, accompanying clients to court hearings.

Case managers can request help from Maria at 686-7555 ext 5202.

Answer provided by Department of Human Services

This information was brought to you by the Family Violence Response Initiative Cross Training Committee Question and Answer Project. We seek to get accurate information to difficult or challenging questions out to a wide range of staff and volunteers across agencies. This is part of a series of questions to Greenbook Initiative partner agencies about working with families experiencing the co-occurrence of domestic violence and child maltreatment.
Q. Where can clients and case managers at DHS/Self Sufficiency get support and consultation on domestic violence issues?

A. Mary Teninty is the Domestic Violence Specialist for the Department of Human Services Self-Sufficiency Program (DHS/SSP). She meets with DHS clients on a weekly basis and rotates her time between the 6 branches in the Eugene/Springfield/Cottage Grove area.

After assessing client needs, she may offer safety planning, peer counseling, DV education, advocacy services, and assists in the development of problem solving skills. She is also available to accompany clients to legal aid, housing, or other important meetings to assist in removing barriers that prevent clients from becoming self-sufficient. Referrals are made to other community agencies when needed.

Mary also works with case managers individually for consultation on DV issues and provides them with DV information. It is a collaborative effort to establish an Employment Development Plan to help stabilize the family unit and to help families end domestic violence in their lives.

For the collaboration to work, all parties need to be aware of client needs and the barriers that prevent the family from being successful.

Since a contract has been signed between Womenspace and DHS to provide this service, there is no confidentiality barrier between the workers and Mary.

Mary’s services are accessed in a variety of ways. An SSP Case Manager may refer a client to Mary, and set an appointment for them to meet. A client may see Mary the first time they come into a DHS office, if she is available and the client self-identifies as needing help with an issue of Domestic Abuse.

A Case Manager may ask Mary to sit in on a client appointment by contacting her at 686-7722 x299.

Answer provided by Department of Human Services

This information was brought to you by the Family Violence Response Initiative Cross Training Committee Question and Answer Project. We seek to get accurate information to difficult or challenging questions out to a wide range of staff and volunteers across agencies. This is part of a series of questions to Greenbook Initiative partner agencies about working with families experiencing the co-occurrence of domestic violence and child maltreatment.

You can find this and future Questions & Answers at the FVRI website at http://www.co.lane.or.us/ccf_FVRI/. You may submit a question to the committee by emailing FVRI program assistant,
Advocacy and Child Protection Collaborations: Keeping Children and Battered Women Visible

Conference Call Location:

Lane County Department of Children and Families
Basement Floor of Public Service Building
125 East 8th Avenue
Eugene, OR 97401
(541) 682-4671

12:00 pm ñ 2:00 pm
September 4th, 9th, 11th & 16th
Advocacy and Child Protection Collaborations: Keeping Children and Battered Women Visible

Despite diminishing resources, advocacy and child protection collaborations are being formed in the wake of growing awareness about the high correlation between child maltreatment and battering. We will explore the challenges of keeping children and battered women visible as collaborative teams form and begin to develop and implement protocols.

Part 1: Thursday, September 4
Collaborations: Centralizing needs of children and women
New collaborations spend a lot of time building relationships, cross training, and clarifying roles, and can unintentionally lose sight of the real lives and needs of the children and women we strive to protect. We will offer ideas for doing collaborative work that centralizes the needs of children and battered women.

Part 2: Tuesday, September 9
Children exposed to batterers: What do they need?
Lundy Bancroft, author of The Batterer as Parent, will discuss the specific needs of children who have been exposed to battering. He will also suggest interventions that focus on the battererís behavior and on what children need in order to heal from this exposure.

Part 3: Thursday, September 11
Confidentiality, information sharing, and role clarification
The distinct roles of Child Protective Services practitioners and Advocates can be adversarial, distracting from the ability of collaborative teams to enhance services and safety for battered women and their children. We will highlight ways of dispelling conflict so that the needs of children and battered women remain central to the process.

Part 4: Tuesday, September 16
Protocol development: Safety first
To account for the context of violence, protocols should be developed in consultation with battered women and should speak to the daily challenges they face. We will explore ways to institutionalize a process-through protocol development and implementation-that will be meaningful to battered
Parent HelpLine Now Open!

The Parent HelpLine number is 485-5211 and the initial operation schedule is Monday through Friday, from 9 a.m. to 7 p.m. (The service expanded to seven days a week starting August 1st!) The help line is staffed by trained parent educators to answer parenting questions with the ability to directly connect parents to a variety of follow-up community services. A toll-free number is available for select long-distance areas in Western Lane County: 1-888-485-5211. Promotional materials -- stickers, magnets and fliers -- are available. Contact: Eden Cronk, ecronk@unitedwaylane.org.

My next meeting is ...

Executive Committee:
3:00-5:00, Friday, September 12th
JJC Jury Assembly Room

Advisory Committee:
1:30-3:00, Thursday, September 18th
JJC Carmichael Room

Cross Training Committee:
11:30-1:00, Tuesday, October 7th
Dept. of Children & Families Conf Rm

(Continued from page 1)

The Lane County advocates particularly noted the relevance of the following topics of discussion:

- the changing role of DV advocates within the DV/CPS collaboration, specifically that of the DV specialists who work within the DHS system.
- the need for self-introspection, i.e., challenging ourselves, our own belief systems, our own agency vs. challenging those of others.
- the need to educate all DV advocates about the Greenbook collaboration, so that it can enhance their work with clients involved in the CPS system to the ultimate benefit of those clients.

In addition to the discussion, advocates from all six sites reviewed several articles and resources currently in development by the Family Violence Response Fund and other Greenbook Technical Assistance partners.

Submitted by Barbara Longo, Womenspace Transitional Program Manager

This project is supported by Grant No. 2001-WE-VX-K004 awarded by the Office on Violence Against Women, Office of Justice Programs, U.S. Department of Justice. Points of view in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.
# FVRI 2003 CALENDAR OF EVENTS

<table>
<thead>
<tr>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>8</td>
<td>9</td>
<td>10</td>
<td>11</td>
<td>12</td>
</tr>
<tr>
<td></td>
<td>Audio Conference Part 2 of 4</td>
<td></td>
<td>Audio Conference Part 3 of 4</td>
<td>Executive Committee Meeting</td>
</tr>
<tr>
<td>15</td>
<td>16</td>
<td>17</td>
<td>18</td>
<td>19</td>
</tr>
<tr>
<td></td>
<td>Audio Conference Part 4 of 4</td>
<td>Statewide VAW Stakeholders Meeting</td>
<td>Let's Talk Advisory Committee Meeting</td>
<td></td>
</tr>
<tr>
<td>22</td>
<td>23</td>
<td>24</td>
<td>25</td>
<td>26</td>
</tr>
<tr>
<td>29</td>
<td>30</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td></td>
<td>3</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>Cross Training Committee Meeting</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>14</td>
<td>15</td>
<td>16</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Executive Committee Meeting</td>
<td>BIP</td>
</tr>
<tr>
<td>20</td>
<td>21</td>
<td>22</td>
<td>23</td>
<td>24</td>
</tr>
<tr>
<td>27</td>
<td>28</td>
<td>29</td>
<td>30</td>
<td>31</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>CTC LRP/PD Meeting</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
</tr>
<tr>
<td>17</td>
<td>18</td>
<td>19</td>
<td>20</td>
<td>21</td>
</tr>
<tr>
<td></td>
<td></td>
<td>DV Council</td>
<td>Advisory Committee Meeting</td>
<td>BIP</td>
</tr>
<tr>
<td>24</td>
<td>25</td>
<td>26</td>
<td>27</td>
<td>28</td>
</tr>
</tbody>
</table>

**HOLIDAY**